

### Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Lumber River Council of Governments, Region N serves 5 counties: Bladen, Hoke, Richmond, Robeson, and Scotland

10 of the 14 county-level HCCBG providers responded, for a response rate of 71%.

### Results

100% of Information & Assistance providers stated that there been an increase in service requests:

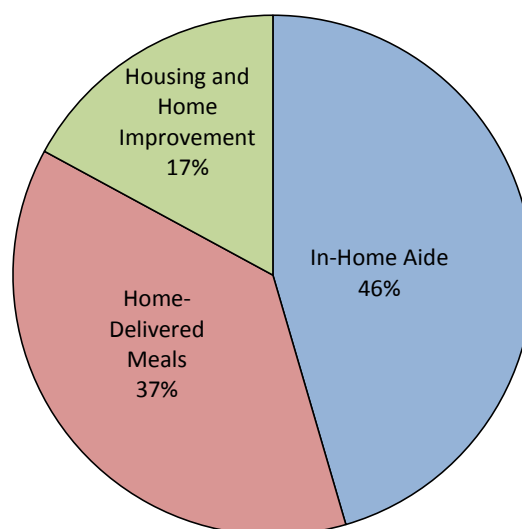
50% reported that the community resources to which they can refer clients have decreased

50% of the Senior Center programs are experiencing an increased demand for services

585 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 635 individuals on the waiting list.

#### Number of seniors on the waiting list by service

Service	# Waiting
In-Home Aide	266
Home-Delivered Meals	219
Housing and Home Improvement	100



What some Region N providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 100% are prioritizing applicants; 100% are reassessing clients to identify those whose services can be reduced or eliminated; 50% are reducing the number of hours of in-home aide service; 50% are capping the amount of service that can be used for individual clients

Housing & Home Improvement: 100% are prioritizing applicants; 100% are using volunteers to help assist

Home Delivered Meals: 100% are prioritizing applicants according to the need for service; 33% are not adding a new client when an existing client ends service

Congregate Nutrition: 67% are prioritizing clients according to specific need, 33% are reducing the number of days the sites are open

General Transportation: 67% are reassessing clients to identify those whose services can be reduced or eliminated

Medical Transportation: 67% are reassessing clients to identify those whose services can be reduced or eliminated; 33% are not adding a new client when an existing client ends service; 33% have suspended services for the rest of the fiscal year

Current challenges regarding funding and volunteerism

50% said that consumer contributions have decreased; 38% said that private donations have decreased

80% said that the number of volunteers have gotten smaller; 80% said the number of hours volunteers can contribute has decreased

**About the Home and Community Care Block Grant**

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region N are bolded in this list)

**Adult day care and day health care**

Respite

Care management

**Information & assistance****In-home aide services****Congregate and home-delivered meals****General and medical transportation****Senior centers**

Senior companion

**Housing and home repair**

Health screenings

**Health promotion and disease prevention**

Skilled home health